



## Sharing the knowledge

Accountants Super will be holding free member seminars or webinars (via the web) in February and March 2009.

Each seminar provides members the opportunity to ask questions and get the facts on important topics including:

- the new fund platform - administration fees, investment options and insurance options
- the steps to take to promote healthy superannuation growth
- what is happening with the investment markets, and the benefits of a long-term strategy.

To reserve a seat, employees can register online. Just visit the website and click on the "Member Seminars" button.



## Australia Day operating hours

Our Customer Service Centre will be closed on the Australia Day public holiday - Monday, 26 January 2009.

The Centre will then return to normal operating hours, 8.00am to 10.00pm (AEDT), Monday to Friday.

## Refunding employer contributions

From time to time, we receive requests from members to reverse SG contributions credited to their accounts. This usually occurs when a contribution has been made to Accountants Super as an employer's default fund, instead of being placed in the member's nominated choice of fund.

Accountants Super will no longer offer a refund upon a member's request. However, employers who overpay or mistakenly contribute to Accountants Super can continue to claim refunds by submitting a written request.

## New literature & PDS available

From 12 January 2009, copies of our new PDS and marketing literature are available. Please email [literature@accountants-super.com](mailto:literature@accountants-super.com), detailing the document's name, how many you require and where to send them. Alternatively, you can continue to call the Customer Service Centre on 1300 651 331.

## SG deadlines

The next SG quarter deadline is 28 January 2009.

Note, the deadline for employers using The Superannuation Clearing House (SCH) is 19 January 2009.

SG Quarter	Due Date
1 October – 31 December 2008	28 January 2009
1 January – 31 March 2009	28 April 2009
1 April – 30 June 2009	28 July 2009
1 July – 30 September	28 October 2009

## Questions?

From 12 January 2009, our exciting product changes mentioned in last month's edition take effect.

If you or your employees have any questions, your local Consultant can help you. Contact details are listed below.

### Employer Hotline

Phone: 1300 651 331  
 Fax: 1300 655 490  
 E-mail: [info@accountants-super.com](mailto:info@accountants-super.com)  
 Website: [www.accountants-super.com](http://www.accountants-super.com)

### Our Sales and Service Team

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